



# Court Appointed Special Advocates FOR CHILDREN

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CASA OF YELLOWSTONE COUNTY

## **Grievance Procedure**

CASA of Yellowstone County, Inc. provides services to everyone without discrimination. This means we serve all people equally, no matter their race, color, age, sex, gender, sexual orientation, religion, ancestry, national origin, disability (including substance use), immigrant status, political beliefs, or any other factor.

If you receive services from CASA and feel you have been treated unfairly, you have the right to file a grievance. Filing a grievance will not affect the services you receive. All grievances will be kept confidential.

You may contact the CASA of Yellowstone County office at 406-259-1233 or email at [casaadmin@yellowstonecasa.org](mailto:casaadmin@yellowstonecasa.org) to receive the full grievance policy.